**Lifeguard of the Month Criteria**

**1. Performance Excellence:**

* Consistently demonstrates exceptional vigilance and attentiveness while on duty.
* Effectively responds to emergencies with promptness and skill, ensuring the safety of all patrons.
* Demonstrates proficiency in rescue techniques and CPR/AED procedures.

**2. Leadership and Teamwork:**

* Collaborates effectively with fellow lifeguards and staff to maintain a safe and welcoming environment.
* Displays leadership qualities by assisting with training sessions and mentoring new lifeguards.
* Exhibits strong communication skills in coordinating responses to incidents and communicating with patrons.

**3. Professionalism and Customer Service:**

* Interacts courteously and professionally with patrons, addressing inquiries and concerns promptly.
* Maintains a neat and professional appearance while on duty, setting a positive example for others.
* Upholds facility rules and regulations, ensuring a secure and enjoyable experience for all visitors.

**4. Initiative and Adaptability:**

* Shows initiative in identifying potential hazards and taking proactive measures to prevent accidents.
* Adapts quickly to changing circumstances and effectively manages high-pressure situations.
* Demonstrates a willingness to take on additional responsibilities and contribute to the overall success of the lifeguard team.

**5. Attendance and Reliability:**

* Maintains excellent attendance records, arriving punctually for scheduled shifts.
* Demonstrates reliability by fulfilling duties consistently and reliably, even during peak periods or inclement weather.
* Shows flexibility in scheduling to accommodate the needs of the facility and fellow team members.

**6. Positive Attitude and Professional Development:**

* Displays enthusiasm for the role of lifeguarding and fosters a positive atmosphere among colleagues and patrons.
* Actively seeks opportunities for professional development and skill enhancement, such as attending training workshops or certifications.
* Represents the facility with pride and dedication, reflecting the values of professionalism and safety at all times.

**Selection Process:**

* Nominations may be submitted by fellow lifeguards, supervisors, or patrons.
* Nominees will be evaluated based on the above criteria by a selection committee consisting of supervisors and senior staff.
* The Lifeguard of the Month will be announced at the end of each month, with recognition and rewards presented accordingly.

**Scoring Criteria:**

**1. Performance Excellence:**

* Consistently demonstrates exceptional vigilance and attentiveness while on duty.
  + Score: [1-5]
* Effectively responds to emergencies with promptness and skill, ensuring the safety of all patrons.
  + Score: [1-5]
* Demonstrates proficiency in rescue techniques and CPR/AED procedures.
  + Score: [1-5]

**2. Leadership and Teamwork:**

* Collaborates effectively with fellow lifeguards and staff to maintain a safe and welcoming environment.
  + Score: [1-5]
* Displays leadership qualities by assisting with training sessions and mentoring new lifeguards.
  + Score: [1-5]
* Exhibits strong communication skills in coordinating responses to incidents and communicating with patrons.
  + Score: [1-5]

**3. Professionalism and Customer Service:**

* Interacts courteously and professionally with patrons, addressing inquiries and concerns promptly.
  + Score: [1-5]
* Maintains a neat and professional appearance while on duty, setting a positive example for others.
  + Score: [1-5]
* Upholds facility rules and regulations, ensuring a secure and enjoyable experience for all visitors.
  + Score: [1-5]

**4. Initiative and Adaptability:**

* Shows initiative in identifying potential hazards and taking proactive measures to prevent accidents.
  + Score: [1-5]
* Adapts quickly to changing circumstances and effectively manages high-pressure situations.
  + Score: [1-5]
* Demonstrates a willingness to take on additional responsibilities and contribute to the overall success of the lifeguard team.
  + Score: [1-5]

**5. Attendance and Reliability:**

* Maintains excellent attendance records, arriving punctually for scheduled shifts.
  + Score: [1-5]
* Demonstrates reliability by fulfilling duties consistently and reliably, even during peak periods or inclement weather.
  + Score: [1-5]
* Shows flexibility in scheduling to accommodate the needs of the facility and fellow team members.
  + Score: [1-5]

**6. Positive Attitude and Professional Development:**

* Displays enthusiasm for the role of lifeguarding and fosters a positive atmosphere among colleagues and patrons.
  + Score: [1-5]
* Actively seeks opportunities for professional development and skill enhancement, such as attending training workshops or certifications.
  + Score: [1-5]
* Represents the facility with pride and dedication, reflecting the values of professionalism and safety at all times.
  + Score: [1-5]

**Total Possible Score: [30-150]**